

1. Coming to the building

Please remove your shoes (footwear) at the entrance and leave them in the shoe locker. The hotel will not be responsible for any loss or theft of the key or footwear if you forget the key.

- Please put your footwear in one shoe locker per person and keep the key in your own locker.
- Small children should use the shoe locker with an adult.
- In the case of lightweight footwear such as sandals, weights will be provided at the front desk to prevent the shoe lockers from being locked. Please ask at the front desk.
- We strictly prohibit people with tattoos, tattoos, body art, etc. from entering the building. If it is discovered after entering, you will be asked to leave the building and no refund will be guaranteed.

2. Reception

You will receive an IC wristband at the front desk. Please check in at the front desk even if you are only using the restaurant or body care service.

- Please keep your IC wristband with you at all times. Please keep your IC wristband with you at all times. Fees for food and beverages in the museum will be added to your IC wristband.
- If you have a membership card, coupon tickets, or various discount coupons, please show them to the staff upon entry.
- Towels, etc. are available for purchase, please ask a staff member.

3. Bathing

Please undress at the changing rooms on the 1st floor and take a bath.

- The number on your IC wristband has nothing to do with your locker number. Please use lockers with locks.
- Guests under 7 years of age must be accompanied by a parent or guardian. In accordance with Tokushima Prefecture ordinances, mixed bathing is not permitted for persons over 7 years of age.

4. Bedrock bath

Please tell the front desk that you wish to take a bedrock bath. You will receive a bedrock bath suit and a special bedrock mat.
*An admission fee will be charged separately when using the bedrock bath.

- Please change into the special bedrock clothes in the changing room on the 1st floor, and proceed to the large bedrock room on the 2nd floor. Please note that you are not allowed to enter the large bedrock room unless you are wearing the exclusive bedrock clothes.

5. Payment

Please return your IC wristband to the front desk for payment. Please note that if you lose your shoe locker, changing locker, or IC wristband, you will be charged 2,000 yen per cylinder as a replacement cost. Please be aware of this beforehand and be careful not to lose them.